



206 N. Randolph St., Suite 200 Champaign, IL 61820

Customer Feedback Form

Thank you for being a valuable Campus Communications Group customer! We strive to provide you with excellent service. If there is something that we could do better or there is a problem we need to solve, let us know. Please fill out the feedback form below and our Customer Service Department will make every effort to correct the situation.

Customer Name:					
Name of Person Completing Form:			Date of Form Submission:		
Contact Phone:			Contact Email:		
Type of Issue [check one]					
Service Quality	Service Performance	Equipment Outage	Customer Service Issue	Billing/Account Issue	Installation Issue
Please provide a brief description of the issue:					

Date of Issue:		Have you called CCG Customer Service? [Yes/No]	
		PH: 1-888-799-7249	
CCG Personnel Involved (if known):			
Location of Issue (if other than customer address):			

What actions or steps can we take to make this situation better for you?

A CCG Customer Service Representative will reach out to you within 24 hours of receiving this form.					
Best time to contact you:					
How would you rate CCG's Services overall? [circle one]	1 – Unacceptable	2 – Less than acceptable	3 – Acceptable	4 – Good	5 – Great

If submitting form by mail, please send to: PO Box 25, Champaign, IL 61824-0025 | ATTN: Customer Service
 If submitting form by email, please send to: support@campuscommunicationsgroup.com